

Zero Outage Industry Standard – IPR Principles

1. The mission of Zero Outage Industry Standard is to discuss, agree and introduce new industry best practices for the design and delivery of IT services based on recommended best practices between all members.
2. Given that the objective is to develop best practices and to define guidelines, Zero Outage Industry Standard will not define technical standards; Zero Outage Industry Standard will also not develop any technology, product and/or service on its own.
3. Zero Outage Industry Standard is committed to gather the views of all interested stakeholders in an open and transparent process to realize its ambition to develop and implement the requirements.
4. Zero Outage Industry Standard is an inclusive organisation that values the contributions made by all its members in achieving its goals and objectives.
5. All Zero Outage Industry Standard members shall be entitled to make contributions to activities of Zero Outage Industry Standard by, at least, receiving and being given the opportunity to submit comments on Zero Outage Industry Standard deliverables, proposals and/or requirements before a decision on the relevant matter will be taken.
6. Zero Outage Industry Standard will not oblige any member to share any technical information or intellectual property.
7. Information exchanged within Zero Outage Industry Standard will be confidential and all members are obliged to respect the confidentiality of information.
8. Zero Outage Industry Standard may invite on a case-by-case decision Non-Members to participate in Zero Outage Industry Standard projects.
9. Zero Outage Industry Standard recommendations or identified best practices may be presented to standardization organisations, to IT and technology providers to enable these parties to deliver products and services matching the published best practices.
10. Zero Outage Industry Standard recommendations will not be mandatory.
11. Approved Zero Outage Industry Standard recommendations will be published on the Zero Outage Industry Standard website of Zero Outage Industry Standard and shall be downloaded free of charge.
12. Zero Outage Industry Standard activities will be collecting information and sharing experience between the Zero Outage Industry Standard members and creating documents/recommendations on jointly identified best practices; Zero Outage Industry Standard members are encouraged to contribute information on a voluntary base.
13. Contributions from members may/will certainly contain intellectual property from each member.
14. Intellectual property from members may be shared between Zero Outage Industry Standard members - an appropriate licensing regime for patents could be based on FRAND licensing terms and conditions.
15. Zero Outage Industry Standard as legal entity would be granted the right to use this information.
16. Zero Outage Industry Standard publications on best practices should contain an appropriate disclaimer on licensing terms to third parties not being members of Zero Outage Industry Standard, e.g. FRAND based.